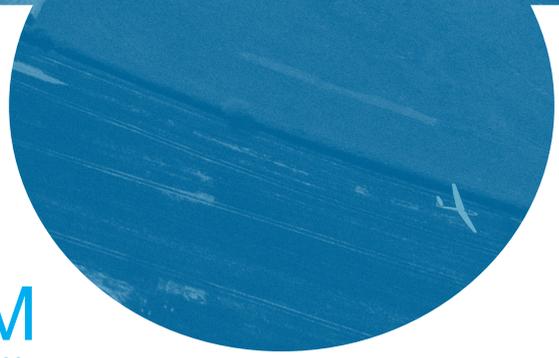
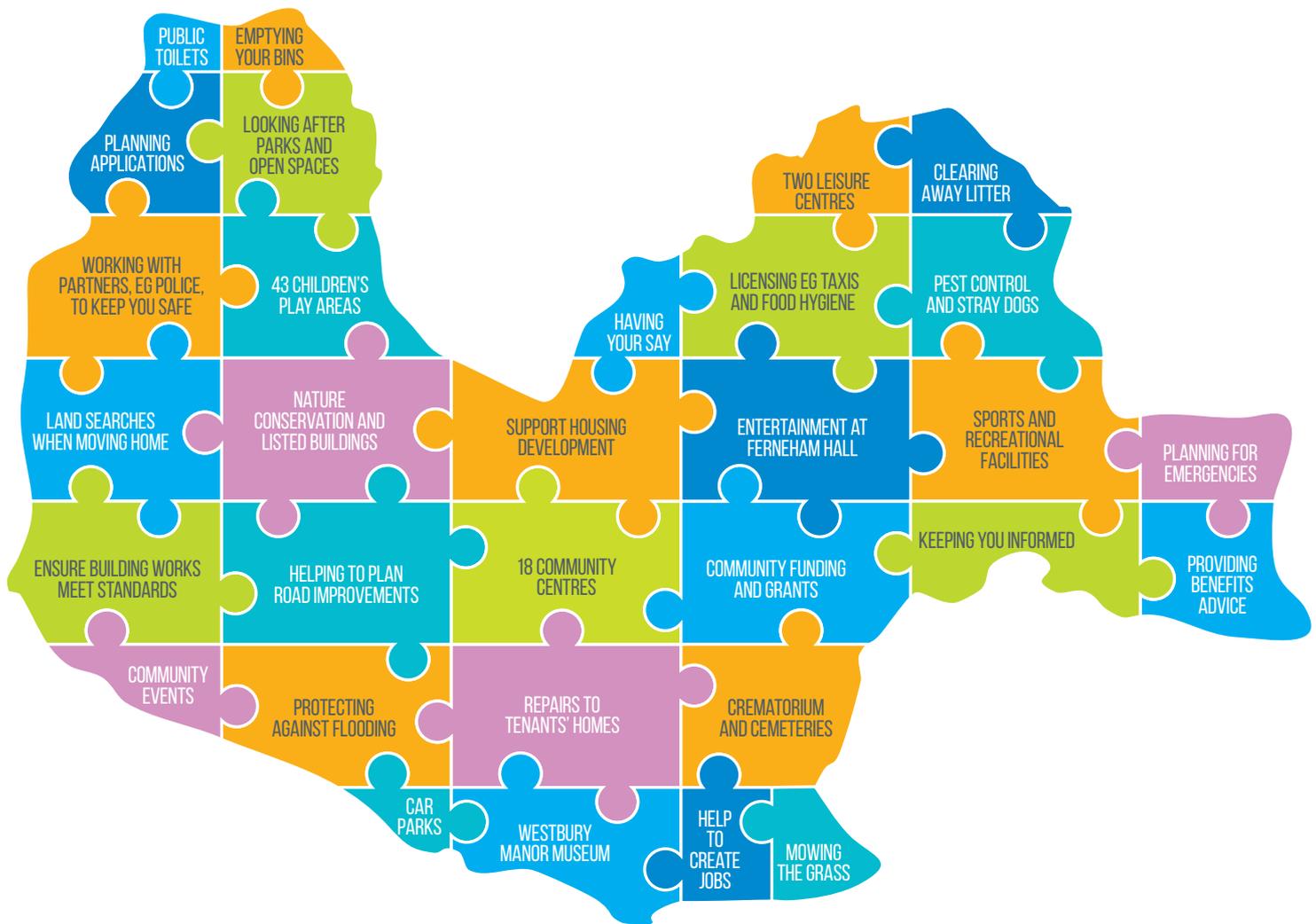


ACHIEVEMENTS 2011 – 2016



There's **MORE** to us than **big projects**



It is important to recognise the high quality work that is delivered through the variety of day-to-day Council services including bin collections, street cleaning, grounds maintenance, environmental health inspections, car parking patrols, sheltered housing schemes, benefit claims, planning applications, corporate support services and housing repairs.

Over the past five years the Council has performed well in all service areas, as demonstrated by the Local Service Agreements and customer feedback. This is particularly significant given the economic climate and financial savings that the Council has made during this period.

“...THE COUNCIL HAS PERFORMED WELL IN ALL SERVICE AREAS...”

PLANNING FOR WELBORNE

An exciting new community designed with quality of life at its heart

Following several years of preparation and a public examination by an independent inspector, the Council has adopted a plan for Welborne, which outlines the proposed development of a new community of 6,000 homes and 6,000 jobs to the North of Fareham.

As part of the preparation for Welborne, Junction 10 of the M27 needs to be upgraded to an all-moves junction. Importantly, funding has been put in place as part of the Solent Local Growth Deal with contributions from the Government and Solent LEP* amounting to around £30M.



*The Solent Local Enterprise Partnership (LEP) is made up of the local business community, education sector, and local government (district, borough, unitary and county) all working together in partnership for the benefit of the Solent area.

Stevenson Court,
town centre



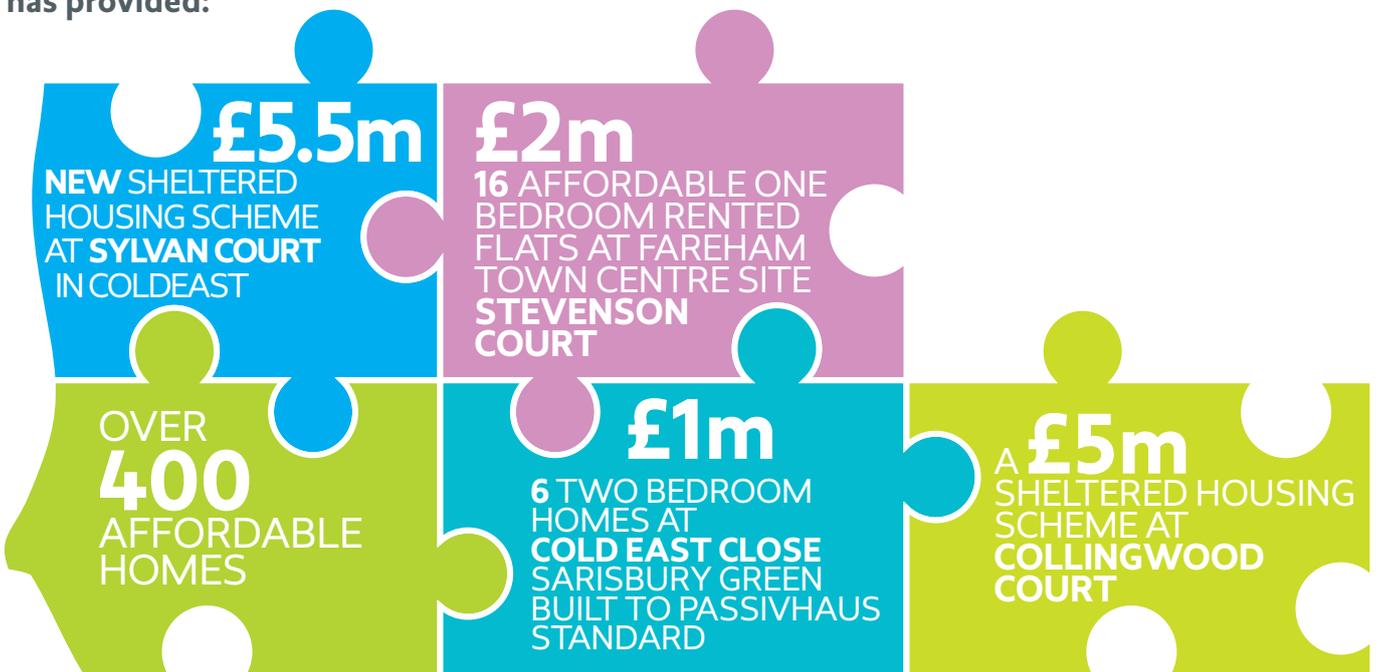
Collingwood Court



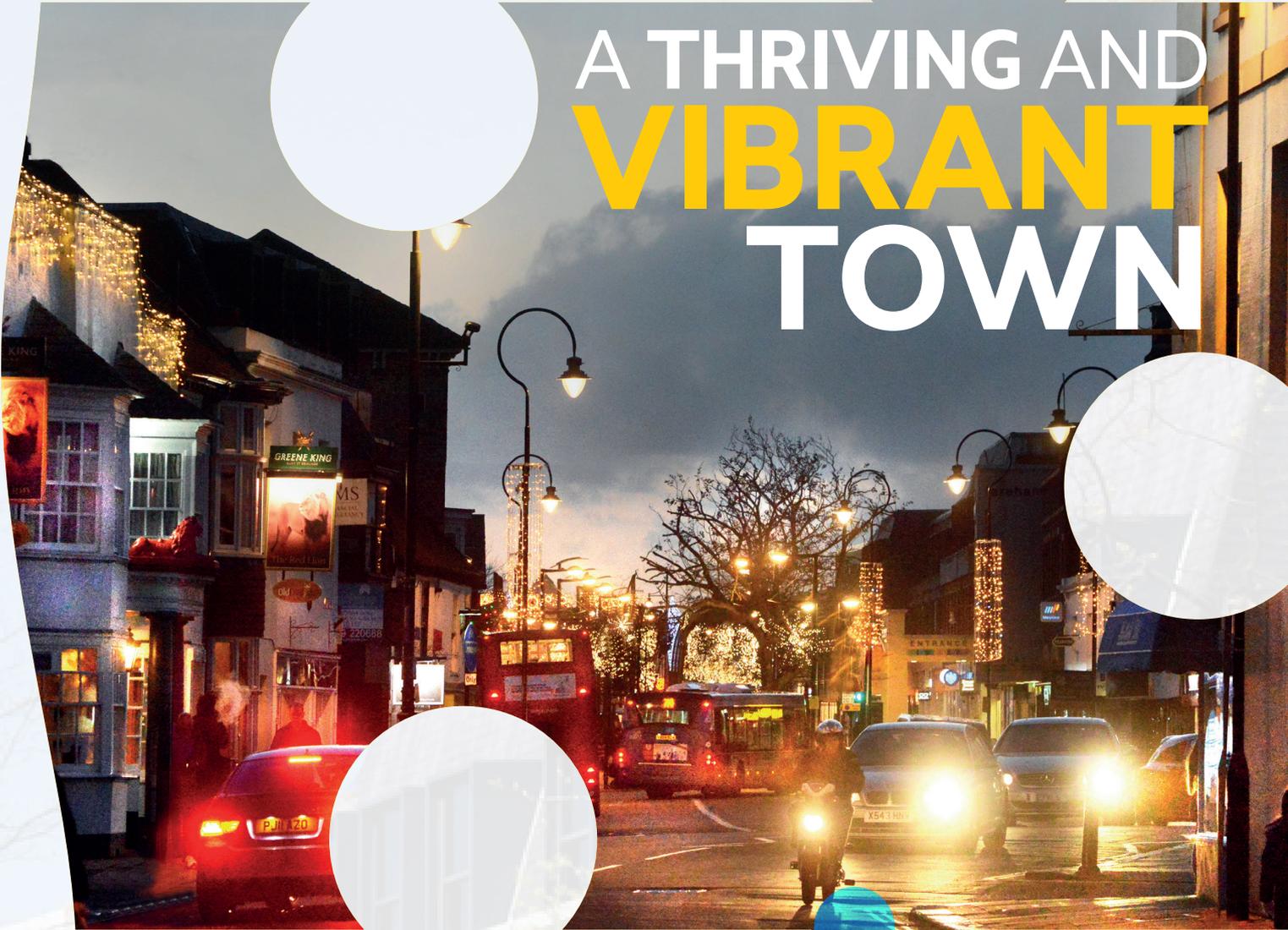
Passivhaus housing project

WORKING to provide **HOUSING CHOICES**

The Development Sites and Policies Plan details our plans for ensuring we have enough housing in the Borough and we have been working hard to provide them. In fact since 2011 the Council has provided:



A THRIVING AND **VIBRANT** TOWN



- As part of the Town Centre regeneration, a brand new Tesco Superstore was built on the old Foundry site. Works were also carried out to Market Quay roundabout to help ease congestion.
- Fareham Shopping Centre multi-storey car park opened providing 210 new car parking spaces.
- Pedestrian areas in the Town Centre were improved by adding street signs, furniture, new paving, kerbing and bus shelters.

210
NEW SHOPPING
CENTRE CAR
PARKING
SPACES



SUPPORTING ENTERPRISE & EDUCATION



The Council took ownership of land at Daedalus (part of the Solent Enterprise Zone), where £1.5m of runway improvement works were completed and a new Innovation Centre constructed offering office space and workshop facilities for new businesses.

A 10-year vision was produced setting out future plans for the development of the site of which significant steps have already been taken. The site has been divided into distinct business areas and rebranded in readiness for its exciting future.

Working in partnership with Fareham College, the new Centre of Excellence in Engineering and Manufacturing Advanced Skills Training (CEMAST) opened in 2014. The Council also worked with Fareham College on the redevelopment and modernisation of the campus, at Bishopsfield Road, Fareham.



Fareham College, Bishopsfield Road



Daedalus runway opening ceremony

MORE WAYS TO MAINTAIN AND IMPROVE YOUR HEALTH

Holly Hill Leisure Centre, a new £9m facility with a swimming pool, gym and dance studio, was opened at Holly Hill, Sarisbury Green.



British Olympic Gold Medallist Adam Peaty inspires swimmers at Holly Hill Leisure Centre

- The Council invested £1.5m in the refurbishment and upgrading of Fareham Leisure Centre in partnership with SLM, refurbishing the swimming pools, changing village and renewing the water treatment plant.
- New sports pavilions were constructed at Wicor Recreation Ground, Portchester, and Bath Lane, Fareham.



New pavilion with three changing rooms at Bath Lane Recreation Ground



WORKING WITH OTHERS TO DELIVER MORE...

- An innovative Environmental Health Partnership was established between Fareham and Gosport Councils. In 2015 the Partnership received a Silver Award from IESE which recognised the Partnership's work in reducing costs whilst improving the quality of service.
- The Council entered into a shared legal services partnership with Southampton City Council in April 2011. The Partnership provides a cost effective way of providing a comprehensive range of legal services.
- The award winning Fareham/Gosport Building Control partnership has continued to grow and now incorporates Portsmouth City Council.
- Community Safety remains an important priority and the inter-agency work between the Council and its partners has been enhanced through the relocation of the Hampshire and Isle of Wight Community Rehabilitation company, and Hampshire Constabulary's local neighbourhood team, into the Civic Offices.

FUN FOR EVERYONE

- A new £2m Community Centre was constructed at Portchester
- New skate parks were installed at Park Lane, Fareham and Abshot Road, Locks Heath, providing improved leisure facilities for young people
- As part of the Diamond Jubilee the Council successfully secured four recreational grounds as permanent Fields in Trust 'Queen Elizabeth II Playing Areas'
- All 43 play areas were given a mini makeover to make them more challenging and enjoyable for kids of all ages and abilities



Portchester Community Centre



New play facilities at Fareham Park

KEEPING YOU INFORMED

Council Connect was launched in Fareham Shopping Centre in February 2012.

This information point is used to provide information about council services and promote events and activities organised by the Council. In addition, a new Council website was launched in January 2013 to help improve online information for residents.

Community Action Teams have been revised from five into ten smaller areas to reflect the local communities in Fareham. Meetings now take place when there is a local 'hot topic' of interest.

3,500



Engagement with residents via social media has developed significantly over the last few years. The Council now has approximately 3,500 followers on Twitter and around 3,800 on Facebook.



3,800

The provision of youth services has been changed to replace the Youth Council with a regular Y-CAT meeting as a new way of engaging young people in the Borough.

A Youth Activities Fund has also been established to support open access to youth services.

WORKING TO DELIVER VALUE FOR MONEY...

The Council's proportion of Council Tax was frozen for seven years from 2009 until 2015. For the years 2016 and 2017 a £5 increase was implemented.

Nearly £6 million has been invested in commercial property. The purchases made to date are generating over £430,000 per annum, representing an initial yield of over 7%.

PUTTING THE CUSTOMER FIRST...

- The Council has introduced the Vanguard Method to improve levels of customer satisfaction. Over £956,400 of on-going savings have been achieved through this programme to date. Alongside the savings, services such as benefit claims, housing repairs, parking enforcement, planning, environmental health and housing have seen significant improvements in overall performance.
- The Council received a Certificate of Excellence in 2015, and a Bronze award in 2016, at the Improvement and Efficiency Awards in recognition of the work that has been undertaken following Vanguard methodology.

£956,400
OF ONGOING
SAVINGS ACHIEVED
TO DATE



Fareham Borough Council was recognised at the IESE Awards in 2015 and 2016

VANGUARD



SUPPORTING THE COMMUNITY

One Community has been appointed to provide support for community and voluntary groups in Fareham. One Community will focus on volunteering, skills exchange, funding advice and support as well as governance and building community resilience.

- £94,000 of external grant funding was secured for the Fareham Park area to help review and improve the employment and training opportunities for young people.
- The Council continues to develop and build its relationship with Fareham Citizens Advice Bureau with funding provided for its core work.
- Since April 2010 the Council has awarded 175 grants, worth over £366,000, in community funding.

175 GRANTS
WORTH OVER
£366,000
IN COMMUNITY
FUNDING

WHAT NOW?

These examples outline Fareham Borough Council's achievements over the past five years and we have no intention of stopping now. Our new Corporate Strategy sets out our vision and goals for the next five years...

WATCH THIS SPACE!